

### Why can't the IP phone connect to the wireless network?

- If the network is secure, ensure the entered password is right.
- Ensure your gateway/router enables the wireless network feature.
- Reboot your gateway/router.
- Turn off the Wi-Fi feature on the IP phone and then turn it on again.

### Why is the wireless signal strength low?

- Ensure the IP phone and your gateway/router are within the working range and there is no obvious interference (walls, doors, etc) between them.

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## Wi-Fi USB Dongle WF40 User Guide

Wi-Fi USB Dongle WF40 is used to connect IP phones to the organization's wireless network. Wi-Fi USB dongle is a cost-effective solution for small office wireless networking, which allows you to experience the convenience of wireless networking.

### Packaging Contents

The following items are included in your package. If you find anything missing, contact your system administrator.



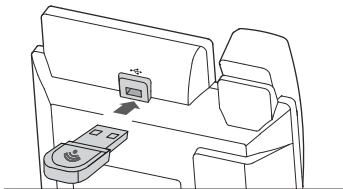
Wi-Fi USB Dongle



User Guide

## Assembling the Wi-Fi USB Dongle

### Assembling the Wi-Fi USB Dongle, as shown below:



#### To assemble the Wi-Fi USB Dongle:


1. Insert the Wi-Fi USB Dongle into the USB port on the back of the phone.


## Connecting the IP phone to an Available Wireless Network

#### To manually connect the IP phone to an available wireless network (take the SIP-T48G IP phone for example):

After your phone is powered on and the system boots up, you can connect the IP phone to an available wireless network.

1. Insert the Wi-Fi USB Dongle WF40 into the USB port on the back of the phone when the phone is idle.  
The touch screen prompts “Wi-Fi adapter has been added, scanning the available wireless network right now?”
2. Tap **OK** to activate Wi-Fi mode directly and scan Wi-Fi devices automatically.

3. (Optional.) To re-search the available network, tap the **Scan** soft key.
4. Tap the desired wireless network to connect to your IP phone.  
You can also tap  after the desired wireless network, and then tap Connect.
5. If the network is secure, enter its password in the **Pin** field.
6. Tap **OK**.

Once the connection has completed successfully, the prompt “Connect Success.” appears at the end of the desired SSID. You can also configure the Wi-Fi feature at the path:  ->

**Basic->Wi-Fi.**

Note: Contact your network administrator for the Wi-Fi password.

## Disabling Wi-Fi Feature on the IP Phone

#### To disable Wi-Fi feature, do one of the following (take the SIP-T48G IP phone for example):

- Tap  -> **Basic->Wi-Fi.**

Mark the **Off** radio box in the **Wi-Fi** field.

- Unplug the Wi-Fi USB dongle from the IP phone.  
The IP phone toggles the Wi-Fi to off.

## Troubleshooting

#### Why can't the Wi-Fi feature be enabled?

- Ensure the Wi-Fi USB dongle is not broken.
- Ensure the Wi-Fi USB dongle is assembled and detected by the phone successfully.