

# Jabra Evolve 20 and Evolve 20SE

Professional headset with easy call management to enhance productivity in the open office

- Great sound for calls and music
- Manage calls easily
- Flexible Plug and Play connectivity



Jabra Evolve 20

Jabra Evolve 20 Special Edition

| Detail                           | Information  |
|----------------------------------|--|
| Packaging dimensions             | L 23 x W 18 x H 3.5cm (7.09 x 9.06 x 1.38 in)  |
| Weight mono / stereo             | Evolve 20: 0.1425kg / 0.1711kg. Evolve 20SE: 0.1443kg / 0.1747kg   |
| Whats in the box                 | Jabra Evolve 20/20SE Headset, Warning leaflet, Warranty leaflet, Quick start guide, USB Controller, Plastic bag for controller, Plastic bag for headset, Certified for Skype for Business sticker (Refer to BOM), Foam bag for the left earcup of the Stereo headset only, Evolve 20 with foam ear cushions/Evolve 20SE with leatherette ear cushions. |
| Battery included                 | No   |
| AC power supply                  | USB power supply by PC   |
| Certifications                   | Regulatory Approvals: CE, FCC, KCC, RCM, UL, Industrial Certifications: MS Lync, Avaya, Cisco  |
| Warranty                         | 2 years  |
| Bluetooth® device                | No   |
| DECT Device                      | No   |
| NFC                              | No   |
| Headset bandwidth                | Wideband   |
| Connection (mini jack, USB, etc) | USB  |
| Speaker Size                     | D 28x3.9mm   |
| Speaker sensitivity              | 93.6dB SPL @1kHz   |
| Speaker impedance                | 32+/-4.8, @1.0kHz  |
| Speaker Max Input Power          | Rated Input 5mW @0.4V, max input 10mW @0.56V   |
| Speaker Frequency Range          | 150Hz-7kHz, @Output S.P.L -10dB  |
| Microphone type                  | Electret Condenser Microphone  |
| Microphone Sensitivity           | F=1kHz, Pin=1Pa, 0dB=1V/Pa, Min=-48dB, Max=-44dB   |
| Microphone Frequency Range       | 100Hz ~ 10kHz @6dB   |
| Speaker bandwidth Music mode     | Wideband   |
| Speaker bandwidth Speak mode     | Wideband   |
| Microphone bandwidth             | Wideband   |
| Cord length                      | Control cable: 95cm, HS cable: 120cm   |
| Operating temperature            | -10 °C to + 50 °C  |
| Storage temperature              | -30 °C to + 80 °C Storage temperature range: (-20°C to +35°C 6 months), (+35°C to +45°C 3 months), (+45°C to +45°C 1 month), (+60°C to +70°C 1 hour with no degradation), (+70°C to +85°C max. 1 hour (<20% degradation)   |
| Power consumption speaker        | Rated Input 5mW @0.4V, max input 10mW @0.56V   |
| Features                         | HD Voice, PeakStop™ technology, UC plug-and-play, noise canceling microphone, HiFi sound, remote call control/easy call management, Jabra software compatible, crystal clear sound, on the ear wearing style, passive noise cancellation   |

\* Phone dependent

## Jabra Evolve 20

| SKU          | Description               | EAN Code      |
|--------------|---------------------------|---------------|
| 4999-823-109 | Jabra Evolve 20 MS Stereo | 5706991016970 |
| 4999-829-209 | Jabra Evolve 20 UC Stereo | 5706991016987 |
| 4993-823-109 | Jabra Evolve 20 MS Mono   | 5706991016994 |
| 4993-829-209 | Jabra Evolve 20 UC Mono   | 5706991017007 |

## Jabra Evolve 20SE

| SKU          | Description                 | EAN Code      |
|--------------|-----------------------------|---------------|
| 4999-823-309 | Jabra Evolve 20SE MS Stereo | 5706991021158 |
| 4999-829-409 | Jabra Evolve 20SE UC Stereo | 5706991021134 |
| 4993-823-309 | Jabra Evolve 20SE MS Mono   | 5706991021141 |
| 4993-829-409 | Jabra Evolve 20SE UC Mono   | 5706991021127 |

[Jabra.com/evolve20](http://Jabra.com/evolve20)



## Jabra Evolve 20 and Evolve 20SE

### Professional headset with easy call management and great sound for calls and music

#### More than headsets, a workplace evolution

With great sound for calls and music, the Evolve 20 and 20 Special Edition are entry-level professional headsets with easy call management through a control unit that makes, takes and mutes calls. Simple connectivity makes it easy to get started with your PC.

#### Clearer conversation for greater efficiency

Entry-level professional headset with easy call management and great sound for calls and music.

#### Manage calls easily

Get easy access to the most used functions, like volume and mute. You can also answer and end calls quickly and easily, directly from the control unit.

#### Flexible Plug and Play connectivity

Works straight out of the box. Installation is as easy as simply plugging it in to the USB port on your laptop.

#### All day comfort (Evolve 20SE)

Built for style and comfort with soft leatherette ear cushions. Adjustable headband lets you find the perfect fit.

Works with:



softphone

Certified:



For compatibility information go to [jabra.com](http://jabra.com)

Reasons to choose:

#### Jabra Evolve 20/20SE

- Made for voice calls and music
- Passive noise cancellation
- Easy call management using control unit

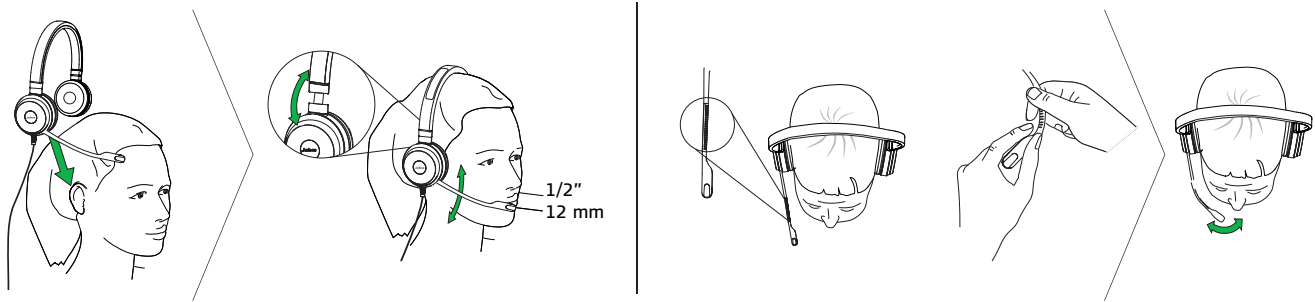


# Jabra Evolve 20/20SE – Quick Start Guide

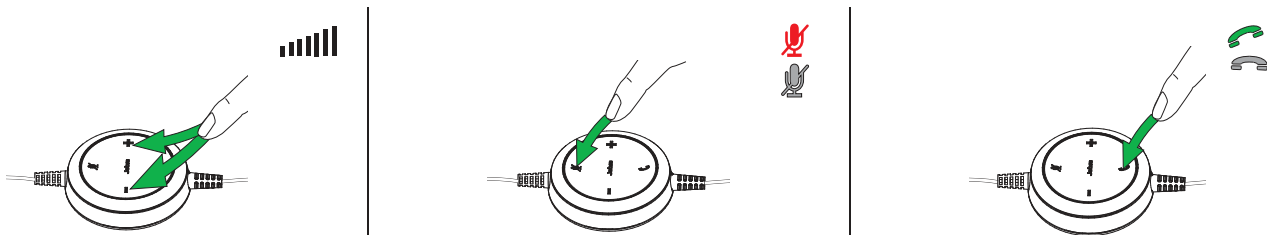
## 01 How to connect





## 02 How to wear



## 03 How to use



## Jabra Evolve 20/20SE variants

| Variant   | Variant name   | Description  | Detail   |
|---|--|--|--|
|  | <b>Jabra Evolve 20 UC mono</b><br>Item: 4993-829-209     | Corded mono headset for VoIP softphone                             | <ul style="list-style-type: none"> <li>Optimized for Unified Communication with USB adapter that enables easy integration with PC.</li> <li>Foam ear cushions.</li> </ul>        |
|   | <b>Jabra Evolve 20 UC stereo</b><br>Item: 4999-829-209   | Corded stereo headset for VoIP softphone                           |  |
|   | <b>Jabra Evolve 20 MS mono</b><br>Item: 4993-823-109     | Certified for Skype for Business mono headset for VoIP softphone   |  |
|   | <b>Jabra Evolve 20 MS stereo</b><br>Item: 4999-823-109   | Certified for Skype for Business stereo headset for VoIP softphone |  |
|  | <b>Jabra Evolve 20SE UC mono</b><br>Item: 4993-829-409   | Corded mono headset for VoIP softphone                             | <ul style="list-style-type: none"> <li>Optimized for Unified Communication with USB adapter that enables easy integration with PC.</li> <li>Leatherette ear cushions.</li> </ul> |
|   | <b>Jabra Evolve 20SE UC stereo</b><br>Item: 4999-829-409 | Corded stereo headset for VoIP softphone                           |  |
|   | <b>Jabra Evolve 20SE MS mono</b><br>Item: 4993-823-309   | Certified for Skype for Business mono headset for VoIP softphone   |  |
|   | <b>Jabra Evolve 20SE MS stereo</b><br>Item: 4999-823-309 | Certified for Skype for Business stereo headset for VoIP softphone |  |